GIS Survey Response November 2019

124 responses came in, thank you very much! As promised, here is a summary of the results.

1) **Is your organization using ArcGIS Pro?**

   3 (2 %)   Exclusively

   66 (53%)   Mixed Use with ArcGIS Desktop

   32 (26%)   Learning/Testing/Getting Started

   19 (15%)   Not Yet

   4 (3%)   No Interest

   Many users who reported being in a mixed-use environment also indicated that they were in the Learning/Testing/Getting Started phase.

2) **Organizations with ArcGIS Desktop Users, what version are you using? (out of 121)**

   56 (47%)   10.7

   37 (31%)   10.6

   17 (15%)   10.5

   6 (6%)   10.4 or earlier

   5 (4%)   blend of versions

3) **If you aren't using ArcGIS Pro exclusively, are you planning a transition in the next 1-3 years?**

   55 (45%)   Yes

   42 (35%)   Uncertain

   12 (10%)   No

   12 (10%)   Blank

4) **Your Industry**

   67   Regulatory Agency: Government, Public Safety, Military

   20   Commercial

   10   Non-profit/non-regulatory agency

   19   Education/research

   6   Utility

2   Other/blank

5) Number of GIS users you're answering for:

26 (21%)   1

30 (24%)   2-5

15 (12%)   6-10

11 (9%)   11-20

12 (10%)   21-50

29 (23%)   More than 50

1 (0%)   Blank

Generalized Comments (positives)

- Improved processing power, runs faster on new computers
- Better cartography
- The ribbon is intuitive and user-friendly
- Better interface with ArcGIS Online
- Easier for new users to learn
- Layouts are superior
- Less clicking overall
- Editing is simpler
- Software is supported and updates are automatic
- Works better with AutoCAD

Generalized Comments (negatives)

- Learning curve
- Changes in data & file management practices are difficult to understand/implement
- Not an intuitive interface
- Losing the time invested in creating customized scripts, tools, and teaching curriculum
- Need to migrate legacy projects
- Others in the organization haven't/won't switch
- Some processes are very slow and fail
- May require computer/server upgrades
- Lack of support for some extensions, model builder, database and export formats